



COLLABORATIVE RESOLUTIONS GROUP

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AGREEMENT TO MEDIATE

1. Each person understands that this is a voluntary process and that at any time before an agreement is reached, any person can withdraw his/her consent to participate.
2. All parties understand that the role of the mediator(s) is to help the parties make their own decisions and that it is not the role of the mediator(s) to give advice or recommendations about how to resolve the dispute.
3. All information shared in this mediation whether on the phone, email, on an on-line forum (see #4 below) or in person with the mediators or with Collaborative Resolutions Group (CRG) staff is confidential (pursuant to the mediator's confidentiality statute, MGL c. 233, §23C) and will not be disclosed by any of the mediators for any reason, except under the following conditions:
 - a. When the mediator(s) suspect child and/or elder abuse or neglect.
 - b. When the mediators become aware of the planned commission of a crime.
4. Online Mediation: If the mediation session is being conducted via an online platform, such as Zoom or some other platform, we understand that CRG and the Mediator will continue to comply with the parameters for confidentiality set forth in #3 above, but that CRG and the Mediator will have no control over any access that may be available to the administrators of the online platform. We further agree that we will make arrangements to participate in the mediation in a location where there are no other persons present who can hear or overhear what is being discussed during the mediation and we agree to fully disclose to the mediator and other mediation participant(s) if there is anyone who is present (visually or audibly) at the meeting, or who is able to overhear or watch the meeting, and we will not record the meeting using any recording device.
5. Online Mediation consent: If the mediation session is being conducted via an on-line platform, I have read the "Participant Guidelines for Online Mediation" document provided to me, understand the limitations of confidentiality, am consenting to use of this forum, and agree to not hold Collaborative Resolutions Group or its staff or mediators responsible for any security breach not directly in their control.

